

# Memberships & Qualifications

## ISO Certification

International Standard for Organization, ISO is an independent, non-governmental international organization with a



membership of 163 national standards bodies. Smartplay is ISO 9001-2015 certified and adheres to a strict manufacturing and quality control process -- critical in delivering the highest level of accuracy and reliability so important in our industry.

ISO 9001:2015 specifies requirements for a quality management system where an organization needs to demonstrate its ability to consistently provide product that meets customer and applicable statutory and regulatory requirements, and aims to enhance customer satisfaction through the effective application of the system, including processes for continual improvement of the system and the assurance of conformity to customer and applicable statutory and regulatory requirements.

## World Lottery Associate Member

Smartplay has been a proud member of the World Lottery Association for more than 20 years. Associate membership is reserved for industry suppliers who's, "business practices ... conform to the aims and objectives of the Association." To attain membership a nominated supplier must be endorsed by at least two (2) members lotteries and attain the approval of the Executive Committee. A letter of good standing is available upon request.



## Asia Pacific Lottery Association

APLA is the Asia Pacific Lottery Association. It is one of five regional associations of the World Lottery Association (WLA). APLA represents 25 lotteries from 10 countries in the Asia Pacific region with combined annual revenues in excess of US\$21 Billion.



## NASPL

Smartplay is a charter Associate member of NASPL, founded in 1971 as an organization that strengthens and promotes North American Lotteries.



## TÜV Inspected, Manufacturing Facility

Smartplay maintains a TÜV Product Service inspected, manufacturing facility. TÜV, an internationally recognized testing services company, has certified many of Smartplay's Standard models as meeting the safety and equipment testing standards of various jurisdictions that include; Canada, United States, European Union and Hong Kong.



During our annual inspection, TÜV auditors inspect our record keeping, test equipment certifications and equipment testing protocols to allow self declaration of conformity for custom projects that ship into the European community.

## American Society of Mechanical Engineers

President, Thomas Markert, is a member in good standing with the American Society of Mechanical Engineers.

## Gerhart International Certified

Gerhart International provides annual calibration and certification of Smartplay's balances and ball testing equipment.

